

# 7A/1-18-04  
V-Jane



Attorney Docket No. 28903-707

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of ) PATENT APPLICATION  
Inventor(s): Eatough, et al )  
Application No.: 09/815,441 ) Group Art Unit: 2133  
Filed: March 22, 2001 ) Examiner: D. Gandhi  
Title: Method And Apparatus To Perform )  
Customized Error Handling )

Mail Stop Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria VA 22313-1450

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Technology Center 2100

AMENDMENT

Sir:

This is in response to the Non-Final Office action of August 5, 2003. Please amend the above-identified application as follows:

**Amendments to the Specification** begin on page 2 of this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 3 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.

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